



HEALTHCARE



PARAMOUNT Healthcare- Healix Notice of Non-Discrimination

Effective Date: December 31, 2025

Last Updated: December 31, 2025

PARAMOUNT Healthcare, as a proud member of the PARAMOUNT Group of Companies, is committed to ensuring fair, respectful, and equitable access to healthcare for all individuals. In accordance with applicable Malaysian laws and regulations, we do not discriminate on the basis of race, religion, national origin, gender, age, disability, marital status, language, or any other characteristic protected under the law.

Our Commitment

PARAMOUNT Healthcare:

- Provides equal access to healthcare services for all patients.
- Treats every individual with respect, dignity, and cultural sensitivity.
- Ensures that our services are inclusive, safe, and welcoming.
- Makes reasonable accommodations for patients with physical, sensory, or communication disabilities.
- Provides translated materials and interpretation services upon request to ensure effective communication.

Accessible Services

To promote accessibility and non-discrimination, PARAMOUNT Healthcare:

- Offers assistance to patients with limited mobility.
- Provides language support to non-Malay or non-English speaking patients.
- Ensures our digital platforms are accessible to persons with disabilities.

Filing a Concern

If you believe you have been subjected to discrimination while receiving services from PARAMOUNT Healthcare, you may file a written concern with our Privacy & Compliance Unit:

Compliance Department

PARAMOUNT Healthcare

Email: legal@paramountgroup.com.my



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All concerns will be reviewed confidentially and handled in accordance with our internal grievance and resolution policies. We are committed to ensuring that all concerns are addressed promptly, fairly, and without retaliation.

WAN MUHAMMAD ANWAR BIN WAN AZIZ
Group CEO & Managing Director, PARAMOUNT Group
31 December 2025 | Version 1.1